

Air Freight – Terms & Conditions

General Conditions

1. Rates apply to general cargo suitable for passenger aircraft only.
2. Cargo must be properly packed and stackable.
3. Chargeable weight will be based on the greater of actual or volumetric weight, calculated at 1 CBM = 167 KGS (1:6).
4. Rates are based on consolidation service only.
5. Maximum dimensions per piece: 310 × 240 × 160 cm, unless otherwise agreed.
6. Rates apply to general cargo only and exclude Dangerous Goods (DG), waste, special cargo, freighter-only material, or any other non-standard cargo as defined by IATA.
7. Rates exclude all airline surcharges (e.g., security, fuel, PSS) and any other carrier-imposed fees unless specifically stated.
8. Insurance is not included.
9. Orian acts solely as a forwarding agent, arranging international transportation with air and/or land carriers. Orian shall not be liable for:
 - o Routing or transit time changes
 - o Delays in arrival or delivery
 - o Loss, damage, or shortage of goods occurring during any services that are not directly or actually performed by Orian, or while the goods are outside Orian's possession including, without limitation, when in the custody of air freight or shipping companies, carriers, governmental authorities, or any other third parties, or after forwarding arrangements are completed Liability is limited in accordance with applicable international conventions (e.g., Montreal Convention) and Air Waybill terms.
10. Limitation of Liability: The Company shall be liable solely for direct damages resulting from its negligent acts or omissions. For the avoidance of doubt, the Company shall not be liable for any indirect, consequential, or financial damages (including loss of revenue), or for any damage arising from or in connection with any act or omission of the client.

In any case and under any circumstance, the Company's aggregate liability shall not exceed USD 1,000,000 (one million US dollars).
11. Rates are subject to carrier adjustments.
12. Quotation applies to Known Shipper cargo only.
13. Quotation excludes: terminal handling charges, Israel Airports Authority (IAA) fees, VAT, taxes, duties, insurance, customs inspection, Standards Institute fees, airline DG fees, or any other costs not listed.
14. Validity: 30 days from issuance unless otherwise stated.
15. Prices are based on client-provided details; actual charges may vary based on final shipment specifications and additional costs.
16. Total amount quoted is for reference only and does not constitute a binding offer. Please verify calculations before shipment.
17. Quotation excludes potential extra charges (e.g., X-ray screening, security inspections, currency fluctuations).
18. Force Majeure: Orian shall not be liable for delays or failures caused by circumstances beyond its control (e.g., war, strikes, natural disasters, port congestion, regulatory changes).

Origin Charges

19. Pickup charges calculated at 1 CBM = 3,000 KGS.
 20. Trucking rates include 2 free loading hours at shipper's site; additional time billed at actual cost.
 21. Rates exclude: storage, customs inspection, VAT, taxes, cranes/forklifts, or other charges not specified.
 22. Destination Charges
 23. Rates exclude: unloading at consignee's delivery site, import duties, taxes, VAT, storage/demurrage fees, customs physical inspections, US customs bond, MPF fee, import license/permit issuance, and any other unexpected charges not explicitly stated in this quotation.
 24. DAP to the US: Shipper must verify that the consignee/IOR has a customs broker and a valid continuous bond.
 25. DDP to the US: Shipper must sign POA to relevant Agent in USA and ensure a valid continuous bond.
 26. Single Bond Entry: For shipments involving FDA, ATF, FCC, or other government agencies, the bond amount will be calculated as invoice value × 3.
- ### Brokerage / Customs Clearance
27. Quotation excludes: terminal charges, IAA fees, VAT, taxes, duties, insurance, customs inspection, seals, Standards Institute fees, importer declaration service, or other unspecified charges.
 28. To ensure smooth clearance, provide prior to arrival:
 - o Power of Attorney (POA)
 - o Full company details
 29. Insurance: Attach cargo insurance policy copy (including tariff details) for customs purposes.
- ### Domestic Trucking (Israel)
30. Shipments valued above 4,000,000 NIS require additional trucking insurance, unless a written release absolving Orian is provided.
 31. Shipments over 4,000,000 NIS must be declared in advance.
 32. Rates exclude VAT, cranes, forklifts, special delivery, and porter services.
 33. Rates apply to general cargo only; not valid for Dangerous Goods.
 34. Service hours: Sunday–Thursday, 08:00–17:00.
 35. Diesel prices adjusted periodically per Israeli Ministry of Energy publications.
 36. Trucking rates subject to quarterly adjustments (up to 35%) based on diesel price fluctuations as published by the Israeli Chamber of Commerce.

All quotations and services provided by Orian are subject to ORIAN's Standard Trading Conditions, available on our website: www.orian.com.